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Scam Due Diligence Email

Dear Client

Notification of a FCA Scam Email: DUE DILIGENCE REQUEST

It has been brought to Optima's attention today of a new scam email which a number of our clients have received. The scam email address mirrors the Financial Conduct Authority (FCA) GABRIEL reporting system, requesting that firms provide personal information as part of completing a 'compliance questionnaire'. Please be aware the following email is not genuine connect8@gabriel-fca.org.uk. A copy of the scam email can be found below.

Some fraudsters contact people and firms through emails, letters and on the phone, claiming to be from the FCA or using the name of FCA employees or reporting system to make them seem genuine. In the event that your firm received this email, or you are in doubt about the authenticity of an email contacts from the FCA, you should report this to the FCA by calling the FCA [Consumer Helpline](#) on 0800 111 6768.

More information on fake FCA emails and how to deal with them can be found on the FCA website: <https://www.fca.org.uk/consumers/avoid-scams-unauthorised-firms/fake-fca-emails-letters-phone-calls>

COPY OF SCAM FCA EMAIL.....

DUE DILIGENCE REQUEST

DUE DATE : 28 MAY 2020

Firm Name: FIRM NAME

Hello

In regards to a recent directive with effect from 15 May 2020, you are required to complete the above compliance questionnaire.

What you must do

We require you to review and answer the relevant questions in the attached questionnaire and return as early as possible, but no later than 28 May 2020. Also, complete the profile section with up-to-date details. Kindly reply to this email if you have any questions.

*Yours sincerely,
Financial Conduct Authority*

This email is classified as FCA Restricted, unless marked otherwise

If you have any comments on this article, or any questions in general, then please speak to your usual Optima consultant or contact us at info@optimapartners.com

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